

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. At the end of the plan year, 75% of any unused balance rolls over!

#### HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on our hospital's recommended annual primary care.

## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

## YOUR EXPERIENCE

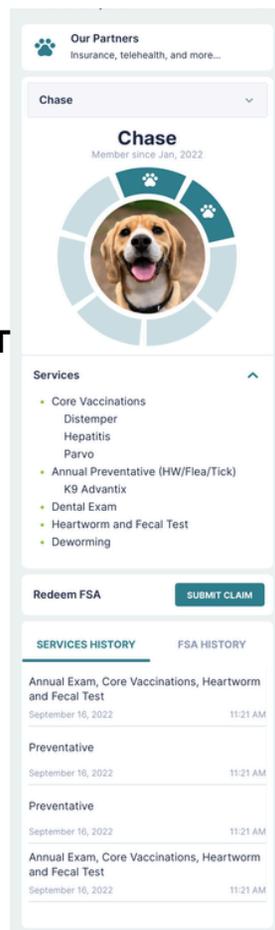
### EASILY VIEW YOUR PET'S PROFILE

### REAL-TIME SERVICE HISTORY

### IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

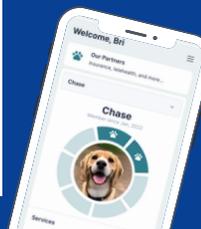
### EASY TO USE BENEFITS

### MARKET HUB PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

## REGISTER AT THE QR CODE BELOW!



All Creatures...



Animal Hospital

## CANINE PRIMARY CARE PLANS

A YEAR OF CARE



IN A SIMPLE MONTHLY PAYMENT



SIGN UP TODAY AND SAVE DURING YOUR VISIT!

## WHY DO I NEED A CARE PLAN?

Great question! We designed our plans to ensure your pet gets everything they need annually. This is not insurance - we want you to come in and see us! **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital** for members
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- Is easy to use and **allows you to pay monthly**

Login at: [app.petcentrichealth.com/login](http://app.petcentrichealth.com/login)

### PUPPY PLAN



**\$112/ Month**

### ADULT DOG PLAN



**\$101/ Month**

### SENIOR DOG PLAN



**\$123/ Month**

Save additional 5% off when you pay annually

Register via the QR code on back for an amazing year of pet health!

## PRIMARY CARE PLANS

- Physical Exams
- Rabies Vaccine
- Bordetella Vaccine
- DHLPP Vaccine
- Flea, Tick, Heartworm Prevention\*
- Parasite Screening (Fecal)
- Annual Lab Work
- Heartworm Antigen Test
- Deworming Treatment
- ASPCA Poison Control Hotline Allowance (1)
- Annual In-Hospital Credit (pet FSA)

	puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan > 7 years
	1 wellness exam + 3 nurse exams	2 semi annual exams	2 semi annual exams
	✓	✓	✓
	up to 2	✓	✓
	up to 4	✓	✓
	12 months included	12 months included	12 months included
	up to 2	✓	✓
	pre-spay/neuter lab work	annual lab work	annual lab work
	adult+senior only	✓	✓
	up to 2	puppy only	puppy only
	✓	✓	✓
	\$300	\$300	\$500

### TOTAL SAVINGS

**25%**

**21%**

**18%**

\*The hospital may not stock preventative meds for certain sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

